

ActivityTools for Microsoft Dynamics CRM





ActivityTools

As the gatekeeper for customer interaction Activities are key in every CRM system.

Goal: Simplify activity handling inside Dynamics CRM

Why would I use it?

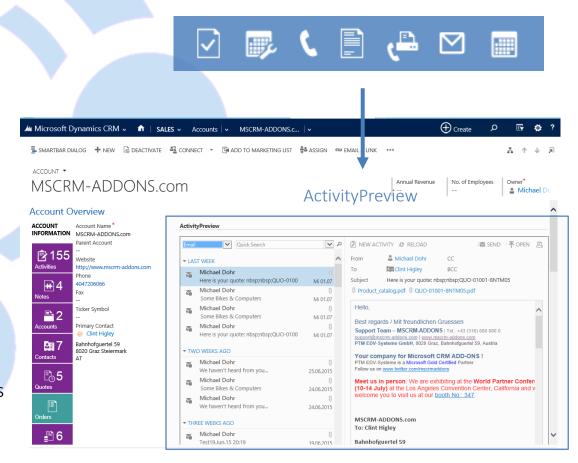
Increase productivity by providing tools to handle activities more efficiently

Visualization

- Outlook like view of activities
- Quick and Advanced Search
- All activity-types supported (including custom activities)

Email Features

- Define personal email signatures
 - HTML or Plain Text
- Define default signatures/senders







Activity-Preview

1. Overview (Left Pane, marked red)

- List of activities (standard & custom)
- Search capabilities

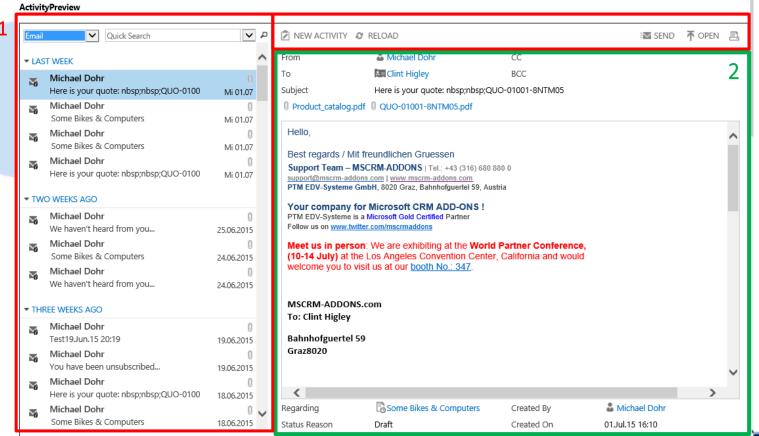
Preview (Right Pane, marked green)

• Direct access to attachments and related records (from,to,cc,bcc...)

Microsoft

Dvnamics®CRM

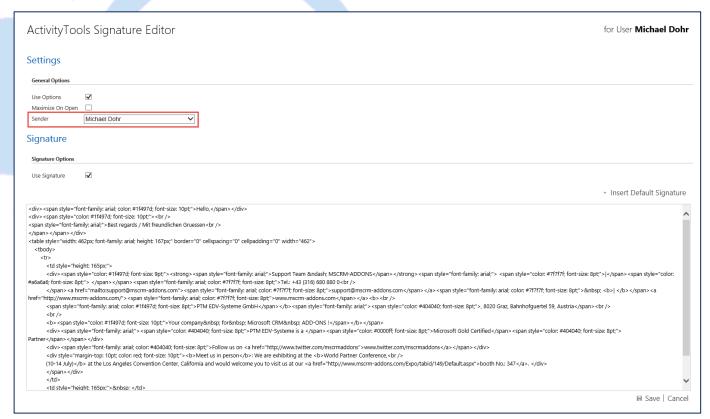
Customizable layout





Email Features

- Signature Editor (Accessible on CRM User Form)
 - Create personalized signatures for Users or Teams. (Plain Text and HTML supported)
 - Define default senders (Support or Sales teams)



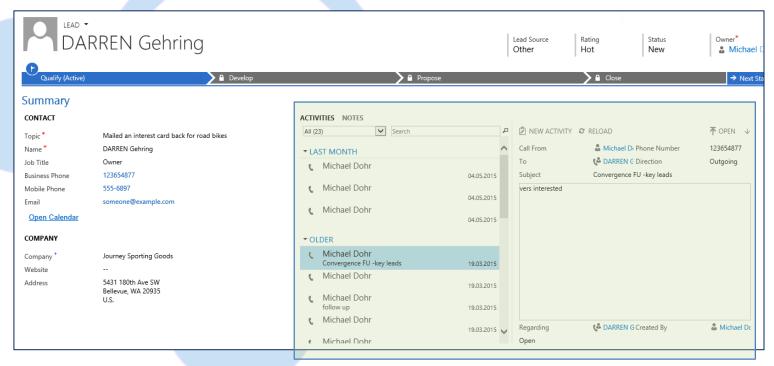




How to Deploy to CRM

ActivityTools can simply be deployed to CRM Forms, the SocialPane or added to the NavBar by referencing the "ptm ActvitiyTools/Mainpage.html" webresource

Embed into Entity Forms or Social Pane



Embed into CRM NavBar





Thank You

Feel free to join our upcoming Webinars! http://www.mscrm-addons.com/Support/Webinars.aspx

Resources:

- You can find us on the web at http://www.mscrm-addons.com
- Help-Center (Live-Chat, Support): http://www.mscrm-addons.com/Support.aspx
- Don't forget we have an awesome blog at http://blogs.mscrm-addons.com/, you'll find it to be a helpful resource!

Contact:

US: +1 404 720 6066

Europe: +43 (316) 680 880



■ support@mscrm-addons.com

