

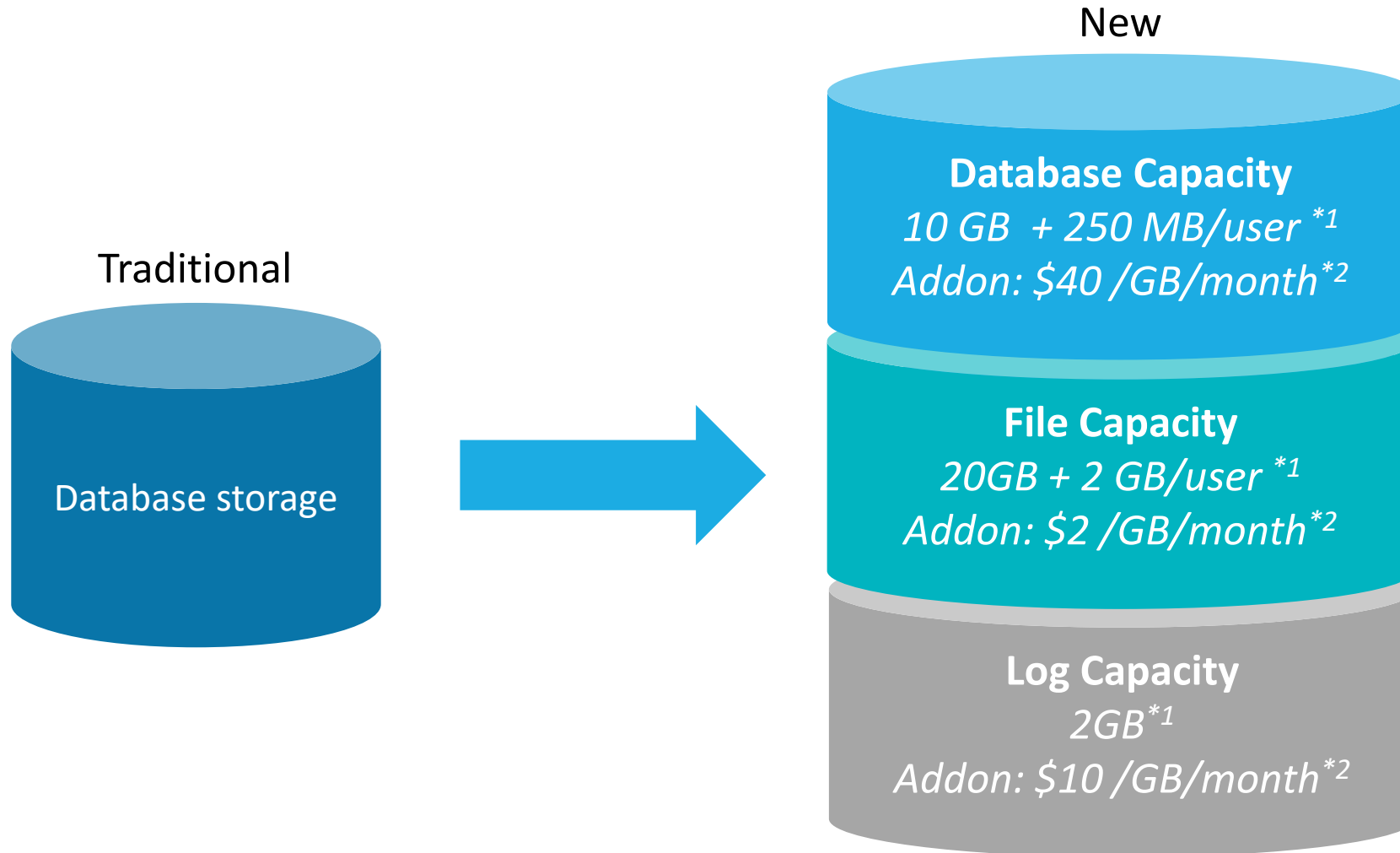


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Save data capacity by moving e-mail content To Azure Blob Storage

Clint Higley, Michael Dohr

Common Data Service storage model



¹⁾ <https://dynamics.microsoft.com/en-us/pricing/> - Dynamics 365 Licensing Guide

²⁾ <https://admin.microsoft.com/Adminportal> – Purchase Services

Tracking e-mails in Dynamics 365(CDS)



<html> : 9 KB

Hey Nadine,

I logged in to www.mscrm-addons.com to update my credit card according to <https://support.mscrm-addons.com/knowledgebase/how-to-change-credit-card-details/>

Organization Unit	Discovery Web Service URL
Orgd123214	https://crmabc345678.dynamics.com/XRMServices/2011/Organization.svc
org912345654	https://crmabc1235.api.crm6.dynamics.com/XRMServices/2011/Organization.svc

Worked like a charm.

Michael Dohr, COO | int'l.: +1 (404) 330 9946 | Office: +43 316 680 880 10

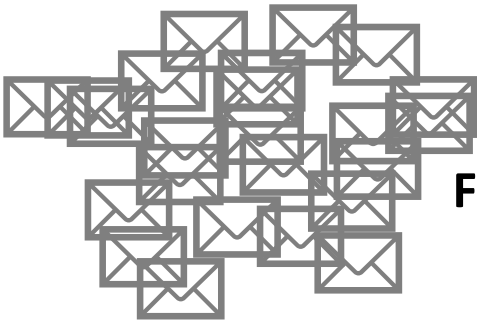


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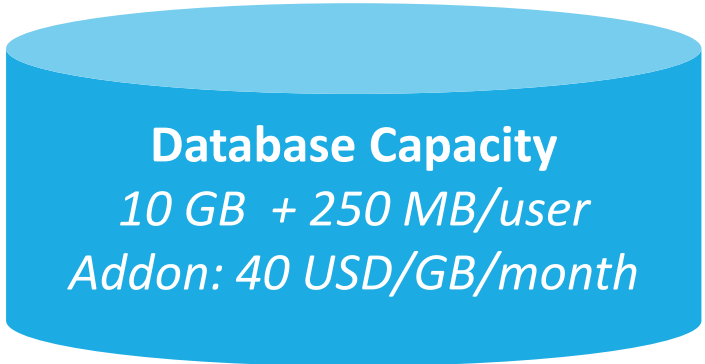
Meet us at:
[CRMUG Summit16 from October 11 to 14, 2016 in Tampa, FL](#)



X



Fwd, Re,...



Plain Text : ~1 KB

Hey Nadine,

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Organization Unit

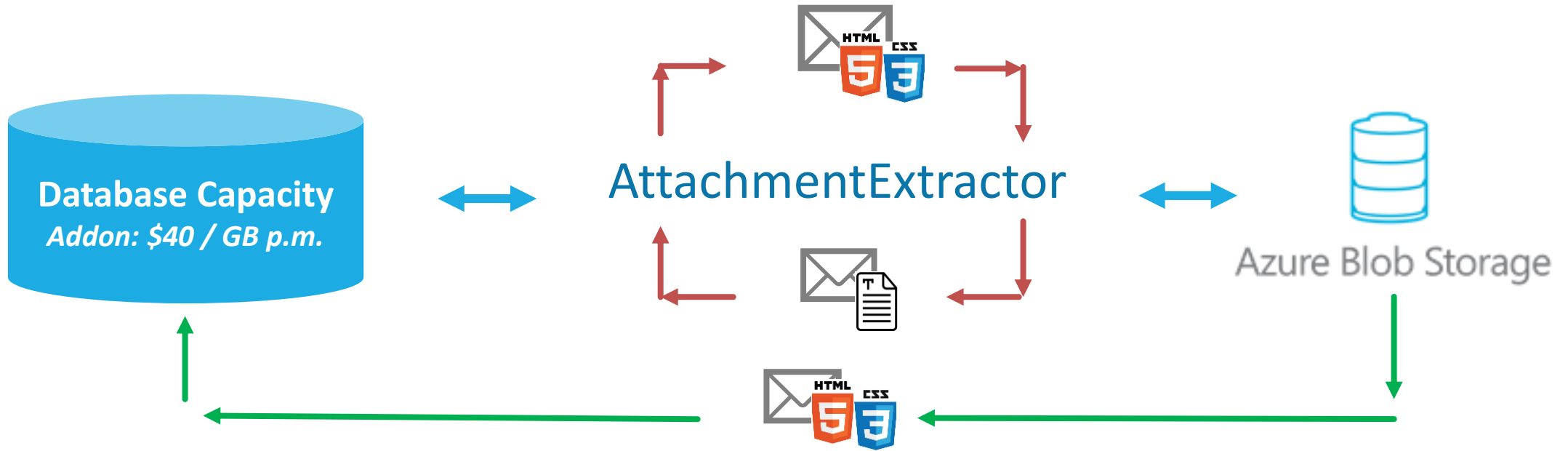
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<http://www.ptm-edv.at/> <http://www.mscrm-addons.com/> <mailto:michael.dohr@mscrm-addons.com> |
<http://www.mscrm-addons.com/> mscrm-addons.com Corp, North Rock Springs Rd STE 201, Atlanta GA 30324 Meet us at:
<http://www.crmugsummit.com/home>

VS

AttachmentExtractor



Example:

- Total Emails: **1 450 000**
- Table size: **78 GB**
- Largest e-mail: **8MB** (8Mio chars)
Top 1000 e-mails: **572 MB**

- Move Rich e-mail content to Azure Blob
- Save Plain Text Version in CDS
- **Retrieve e-mail upon user request (user sees original email)**

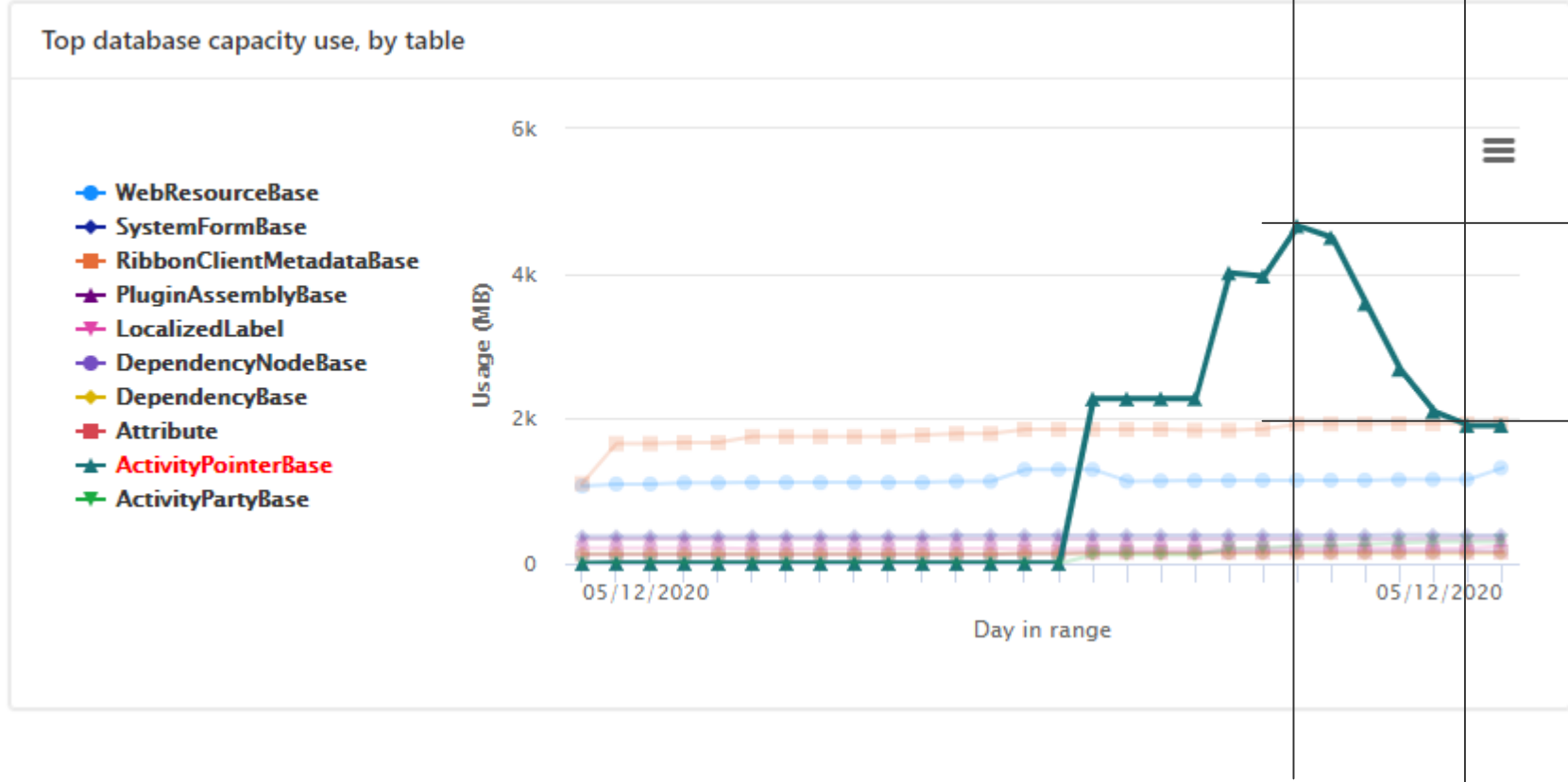
- File stored in Azure Blob
0.00081 USD / GB per month*

* <https://azure.microsoft.com/en-us/pricing/details/storage/>

ActivityPointerBase impact:

<https://admin.powerplatform.microsoft.com/analytics/capacity>

Extraction of 70 000 e-mails
at ~850 MB/day | 22 500 e-mails/day



4659.11 MB
- 2752.99 MB (-60%)
1906.12 MB

Example saving:
2,753 GB -> ~ 110 USD/month
Annual saving: 1320 USD

= annual cost of extractor
for a 30 user-license

Demo

1. **Step-by-Step: Setting up an e-mail content service**

1. Service configuration
2. Getting Azure Blob URI

2. **Behavior in Dynamics 365**

1. Working with extracted e-mails (view, fwd., reply)
2. View e-mails in Timeline or Advanced Find

3. **Check your environment**

1. Visit <https://admin.powerplatform.microsoft.com/analytics/capacity>

Thank You + stay healthy!

- Web: <http://www.mscrm-addons.com>
- AppSource: [Details and Free Trial](#)
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