

WEBINAR- Outline

“Telephone Integration for MS CRM Design & feature-Overview”

November 13, 2013
11am EST / 5pm GMT+1
25 minutes + Q&A

Outline

- Introduction to Telephone Integration for MS CRM
 - See how our CTI connects your phone-system to CRM
- The User Interface (TI-Balloon):
 - Handling of phone calls
 - Lync-chat integration
- Call-handling
 - Outgoing calls (click-to-dial)
 - Incoming calls
- Additional features
 - The call-history
 - Campaign-activity-integration (Predictive Dialing)
- RoadMap
 - What's coming '14
- Questions & Answers

Information

Detailed information about Telephone-Integration (trial, pricing) can be found on www.mscrm-addons.com

If you have any questions, feel free to contact us:

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