

SmartBar for Microsoft Dynamics CRM 2015/2016 Readme

April 2016

This document provides important, late-breaking information about SmartBar for MS Dynamics CRM 2015/2016.

Important! If you upgrade MS CRM 2013 to 2015/2016: You have to update the latest SmartBar version. For more information, follow the steps in these articles:

- [Upgrade to MS CRM 2015/2016](#)

Documentation

All available documentation [can be downloaded here](#).

License

The product comes with a 14-day trial license.

Further information regarding licensing can [be found here](#).

SmartBar for Microsoft Dynamics CRM 2015 Prerequisites

Supported web browsers:

Internet Explorer 9 and higher

Edge

Firefox

Chrome

Supported CRM versions:

On-premises editions of Microsoft Dynamics CRM Server 2015/2016

Microsoft Dynamics CRM Online

Supported Operating Systems

Windows 8.1 (64-bit and 32-bit versions)

Windows 8 (64-bit and 32-bit versions)

Windows 7 (64-bit and 32-bit versions)

Windows Server 2012, when running as a Remote Desktop Services application.

Installation Notes

You can install SmartBar for Microsoft Dynamics CRM 2015 on any supported operating system which is able to connect to your CRM 2015 Server.

Uninstall

If you want to completely uninstall SmartBar for Microsoft Dynamics CRM 2015 for all CRM organizations, just start the uninstall routine through windows Programs and Features.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send email feedback to support@mscrm-addons.com. All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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