AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016 Readme

April 2106

This document provides important, late-breaking information about the AttachmentExtractor Server for MS Dynamics CRM 2015/2016.

Important! If you upgrade MS CRM 2013 to 2015/2016: You have to update the latest AttachmentExtractor version. For more information, please follow the steps in these article:

- Upgrade to MS CRM 2015/2016

Documentation

All available documentation can be downloaded here.

License

The Trial allows to extract 500 email attachments – unlimited in time!

Further information regarding licensing can be found here.

AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016 Prerequisites

Microsoft .NET Framework 4.5.2 (Full) is required

The full version of Microsoft .NET Framework 4.5.2 is required. Client Runtime is not sufficient

Supported CRM Versions

- Microsoft Dynamics CRM 2015/2016 RTM On Premise
- Microsoft Dynamics CRM 2015/2016 RTW Online
- Microsoft Dynamics Hosted (IFD)

Windows Identity Foundation

Will be installed as part of the AttachmentExtractor Server Setup

Supported Operating Systems

Windows Server 2008 R2

Internet Explorer 10 and higher

Installation Notes

You could install the **AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016** on any supported operating system which is able to connect to your CRM 2015 Server, but it will only offer reduced functionality.

During the installation, you have to specify at least one organization in which the AttachmentExtractor Server will be installed. After the setup is completed, you could start the AttachmentExtractor Server Configuration in the Windows Start-menu to install and configure the AttachmentExtractor Server for another CRM organization.

In an **On-Premise** or **IFD/Partner Hosted** environment, you must install the "Server Part" on the CRM Server to get access to the full functionality. Installing on a different machine will only offer reduced product functionality after installation.

Uninstall

If you want to completely uninstall the AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016 for all CRM organizations, just start the uninstall routine through Windows Programs and Features. If you want to uninstall the AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016 for one specific CRM organization, launch the AttachmentExtractor configuration and remove the product from the desired organization.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to support@mscrm-addons.com. All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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