

ActivityTools Server for Microsoft Dynamics CRM 2011 Readme

April 2013

This document provides important, late-breaking information about the ActivityTools Server for MS Dynamics CRM 2011.

Migration notes **[Important]**

Please make sure you have read the Microsoft Implementation Guide carefully.

As described in the following sections, we do recommend getting in touch with us regarding an upgrade of our add-ons to CRM 2011:

- http://download.microsoft.com/download/0/C/2/0C288CFB-E272-4F31-B48A-1BA05DC738C4/Microsoft_Dynamics_CRM_2011_IG.zip

“Microsoft Dynamics CRM 2011 Implementation Guide.chm” chapter “What happens to ISV solutions” or “Microsoft Dynamics CRM 2011 Planning Guide.doc” chapter “What happens to ISV solutions”

- <http://blogs.mscrm-addons.com/post/2011/05/23/Upgrading-CRM-4-to-CRM-2011-with-3rd-party-addons.aspx>

As a general rule, all our products **must** be uninstalled before migrating from a previous version of CRM. By leaving the old version in place you might end up with non-functional remains of the previous UI customizations.

If you chose not to uninstall our product any afterthought removal of the migrated items by us **is not covered** by the support and maintenance contract and will be invoiced.

If you are in doubt, please contact us before uninstalling or migrating to ensure a transition process as smooth as possible.

Documentation

All available documentation can be downloaded here: <http://www.mscrm-addons.com/Support/Documentations/tabid/116/Default.aspx>

License

The product comes with a 14-day trial license.

ActivityTools Server for Microsoft Dynamics CRM 2011 Prerequisites

Microsoft .NET Framework 4.0 (Full) is required

The full version of Microsoft .NET Framework 4.0 is required. Client Runtime is not sufficient

Supported CRM Versions

Microsoft Dynamics CRM 2011 RTM OnPremise Version 5.0.9688.583 and higher

Windows Identity Foundation

Will be installed as part of the ActivityTools Server Setup

Supported Operating Systems

Windows Server 2008 R2 64bit

Windows Server 2012

IIS 7 required

ActivityTools will create a new Website on your IIS 7, IIS 7 must be present on the OS
ActivityTools is installed

Installation Notes

You could install the **ActivityTools Server for Microsoft Dynamics CRM 2011** on any supported operating system which is able to connect to your CRM 2011 Server, but it will only offer reduced functionality.

During the installation, you have to specify at least one organization in which the ActivityTools Server will be installed. After the setup is completed, you could start the ActivityTools Server Configuration in the Windows Start-menu to install and configure the ActivityTools Server for another CRM organization.

In an **On-Premise** or **IFD/Partner Hosted** environment, you must install the "Server Part" on the CRM Server to get access to the full functionality. Installing on a different machine will only offer reduced product functionality after installation.

Uninstall

If you want to completely uninstall the ActivityTools Server for Microsoft Dynamics CRM 2011 for all CRM organizations, just start the uninstall routine through Windows Programs and Features.

If you want to uninstall the ActivityTools Server for Microsoft Dynamics CRM 2011 for one specific CRM organization, launch the ActivityTools configuration and remove the product from the desired organization.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to support@mscrm-addons.com . All feedback must be in English or German. Your feedback will be used to make improvements to the content.

Known Issues

Selecting any nav-item entry in CRM entities might freeze the ribbon until you reselect a CRM link in the nav-bar.

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