

# CASE STUDY

## Optimized Storage, Reduced Expenses – Streamlined Attachments in Dynamics 365



### ABOUT

A.W. Chesterton is a global leader in industrial reliability solutions, specializing in sealing, lubrication, and equipment monitoring technologies. With decades of experience across heavy process industries, Chesterton helps customers increase equipment uptime, improve efficiency, and extend asset life through innovative solutions and expert service.



[www.chesterton.com](http://www.chesterton.com)



1,000+ employees



Industrial, Manufacturing

### CHALLENGES

Chesterton relies heavily on Microsoft Dynamics 365 to manage communications and business processes. Over time, the **growing volume of email attachments caused escalating storage costs, and a heavier administrative workload for monitoring and managing capacity.** The company needed a more efficient, automated solution to handle attachments and ensure long-term scalability.

### SOLUTION

To address these issues, Chesterton partnered with mscrm-addons.com to implement AttachmentExtractor. Working closely with Chesterton's internal IT team, the mscrm-addons.com support specialists ensured a seamless deployment process.

#### 01 ► Seamless Attachment Management



AttachmentExtractor was configured to **automatically move email attachments & notes** from Dynamics 365 to external storage, while maintaining secure, unchanged access. This eliminated the need to store large attachments directly in Dynamics 365 - **significantly reducing database storage pressure without affecting user experience.**

## 02 ► Flexible and Tailored Implementation



The solution's configurable rules allowed Chesterton to **customize how attachments were extracted and stored**, perfectly aligning with existing workflows. This flexibility ensured a smooth deployment and minimal operational disruption, enabling teams to continue working efficiently while benefiting from **automated, optimized attachment management**.

## 03 ► Significant Cost Savings



By offloading attachments from Dynamics 365 to external storage, Chesterton significantly **reduced its data storage costs**. This optimization not only lowered ongoing expenses but also delivered a **remarkable return on investment**, showcasing the strong financial impact of automating attachment management with AttachmentExtractor.



## CONCLUSION

AttachmentExtractor has streamlined Chesterton's Dynamics 365 environment, reducing manual workload and simplifying attachment management across the organization. The solution supports long-term scalability, improves operational processes, and enables teams to access files seamlessly, laying the foundation for continued growth and efficiency.

Experience smarter attachment management with instant cost savings.



### HOW MUCH MONEY CAN YOU SAVE?

[www.msrm-addons.com/calculator](http://www.msrm-addons.com/calculator)



“ AttachmentExtractor has provided us with a reliable and efficient way to manage our Dynamics 365 storage. The solution has not only helped us control costs but has also streamlined how we handle attachments across the organization. The implementation was straightforward, and the results have been immediate and measurable. ”

**Jerome Boone,** Capital MRO Buyer