

PowerSearch

for MS Dynamics CRM 2011



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PowerSearch provides a powerful search routine across several entities and fields. It provides a single point of information as it offers the possibility to perform a quick and easy search, to display the results within one result window and to access defined favorites from this window.

Search features

Search over all entities

The global configuration allows users to define all entities and related fields that should be used by the search routine and the fields that should be displayed in the result. Search results are grouped by entity. It is possible to apply additional filters on the search results for each group. E.g. A search delivers 150 records. The additional filter allows to sub-filter these 150 results very efficiently.

Attribute-search

It is possible to search for specific values of a certain CRM attribute (e.g. search for the main phone number of an account).

Filter

The results of any displayed result field can be easily sub-filtered.

Keywords

AND and OR keywords are supported search criteria. Therefore, users can search for e.g. all leads from California that are associated to a specific company.

Favorites

Define favorites

CRM users can define specific advanced views, user views, saved views or entities as their favorites. With this functionality, every user can access personalized main views quickly and easily.

SPI (Single Point of Information)

Due to providing a powerful search feature and the possibility to directly access search results from the result window, PowerSearch provides a single point of information. Furthermore, users can access their defined favorites also from the result window.

Configuration

The search and result fields (CRM attributes) can be determined by the administrator with the configuration tool located in the settings area of the CRM system.

Availability

- MS Dynamics CRM 2011 On-Premise (RTM) / Hosted (IFD) / Online

The screenshot displays the Microsoft Dynamics CRM 2011 interface. The main window shows a search result for 'Account(3)' with filters. A 'Favorites' panel on the right lists entities like Account, Case, and Contact. A 'Records too' panel shows a list of search results with columns for Firmname, Adresse, and Telefon. A 'Configuration' panel on the right shows a list of address fields like Address 1: Address Type, City, Country/Region, etc., with 'Address 1: County' selected. A 'Licensing' box in the bottom right corner provides pricing information.

Licensing (Prices exclusive of VAT)	
Standard (Required are as many licenses as there are active users in CRM)	Per User (min. 10 users)
User license: 40€	User license: 80€
Annual support: 11€	Annual support: 22€



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