

SmartBar for Microsoft Dynamics CRM 2013 Readme

April 2014

This document provides important, late-breaking information about SmartBar for MS Dynamics CRM 2013.

Documentation

[SmartBar for MS Dynamics CRM 2013 Installation Guide](#)

The [SmartBar for MS Dynamics CRM 2013 Installation & User Guide](#) is available for download. This document provides the system requirements and installation instructions of SmartBar for MS Dynamics CRM 2013.

License

The product comes with a 14-day trial license.

Further information regarding licensing can be found here:

<http://www.mscrm-addons.com/OnlineShop/tabid/80/List/1/Default.aspx?SortField=UnitCost>

SmartBar for Microsoft Dynamics CRM 2013 Prerequisites

SmartBar can run on following web browsers:

Internet Explorer 9 and higher

Firefox

Chrome

One of the following editions of Microsoft Dynamics CRM must be available:

On-premises editions of Microsoft Dynamics CRM Server 2013

Microsoft Dynamics CRM Online

Any one of the following operating systems is required:

Windows 8 (64-bit and 32-bit versions)

Windows 7 (64-bit and 32-bit versions)

Windows Vista SP2 (6-bit and 32-bit versions)

Windows Server 2012, Windows Server 2008 R2, or Windows Server 2008 when running as a Remote Desktop Services application.

SmartBar for Microsoft Dynamics CRM 2013 Known issues and restrictions

All listed issues and restrictions will be fixed piece by piece over the time. If you experience any issues or problems which are not listed below, please feel free to contact support@mscrm-addons.com. (Contact must be in English or German)

News and updates will be published on our website www.mscrm-addons.com and also here:



Restrictions

None

Known issues

None

Installation Notes

You can install SmartBar for Microsoft Dynamics CRM 2013 on any supported operating system which is able to connect to your CRM 2013 Server.

Uninstall

If you want to completely uninstall SmartBar for Microsoft Dynamics CRM 2013 for all CRM organizations, just start the uninstall routine through windows Programs and Features.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send email feedback to support@mscrm-addons.com. All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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