

# TelephoneIntegration Client for Microsoft Dynamics CRM 2013 Readme

October 2013

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This document provides important, late-breaking information about the TelephoneIntegration Client for MS Dynamics CRM 2013.

**Important! If you upgrade MS CRM 2011 to 2013:** You have to update the latest TelephoneIntegration Server and Client version. For more information, follow the steps in these articles: <http://blogs.mscrm-addons.com/post/2013/09/26/How-to-upgrade-TelephoneIntegration-for-MS-CRM-2011-for-2013.aspx>  
<http://blogs.mscrm-addons.com/post/2013/09/05/Get-ready-for-MSDYN-CRM-2013-Orion-beta-version.aspx>

## Documentation

All available documentation can be downloaded here: <http://www.mscrm-addons.com/Support/Documentations/tabid/116/Default.aspx>

## License

The product comes with a 14-day trial license.

## TelephoneIntegration Client for Microsoft Dynamics CRM 2013 Prerequisites

[Microsoft .NET Framework 4.0 \(Full\) is required](#)

The full version of Microsoft .NET Framework 4.0 is required. Client Runtime is not sufficient.

[Supported CRM Versions](#)

MS CRM 2013 Online (RTW) / On-Premise (RTM) / Hosted (IFD)

[Windows Identity Foundation](#)

Will be installed as part of the TelephoneIntegration Client Setup

[Supported Operating Systems](#)

Windows Vista 32/64bit

Windows 7 32/64bit

Windows 8 32/64bit

Windows Server 2008 32/64bit

Windows Server 2008 R2 32/64bit

Windows Server 2012

## Installation Notes

You could install the **TelephoneIntegration Client for Microsoft Dynamics CRM 2013** on any supported operating system which is able to connect to your CRM 2013 Server.

During the installation, you have to specify one organization in which the TelephoneIntegration Client will be connected. After the setup is completed, you could start the TelephoneIntegration Client in the Windows Start-menu.

## Uninstall

If you want to completely uninstall the TelephoneIntegration Client for Microsoft Dynamics CRM 2013, just start the uninstall routine through Windows Programs and Features.

## Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to [support@mscrm-addons.com](mailto:support@mscrm-addons.com). All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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