

AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016/D365 Readme

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This document provides important, late-breaking information about the AttachmentExtractor Server for MS Dynamics CRM 2015/2016/D365.

Important! If you upgrade MS CRM 2013 to 2015/2016/D365: You have to update the latest AttachmentExtractor version. For more information please follow the steps in these articles:

- How To: Upgrade to MS CRM 2015
- Get ready for MS CRM 2015

Documentation

All available documentation can be downloaded [here](#).

License

The product comes with a 14-day trial license.

Further information regarding licensing can be found [here](#).

AE Server for Microsoft Dynamics CRM 2015/2016/D365 Prerequisites

[Microsoft .NET Framework 4.6.2 \(Full\) is required](#)

The full version of Microsoft .NET Framework 4.6.2 is required. Client Runtime is not sufficient.

Supported CRM Versions

- Microsoft Dynamics CRM 2015 RTM On Premise
- Microsoft Dynamics CRM 2015 RTW Online
- Microsoft Dynamics Hosted (IFD)

Windows Identity Foundation

Will be installed as part of the AttachmentExtractor Server Setup

Supported Operating Systems

Windows Server 2008 R2 or higher

Internet Explorer 10 or higher

Installation Notes

You could install the **AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016/D365** on any supported operating system which is able to connect to your CRM 2015/2016/D365 Server, but it will have a speed reduction.

During the installation, you must specify at least one organization in which the AttachmentExtractor Server will be installed. After the setup is completed, you could start the AttachmentExtractor Server Configuration in the Windows Start-menu to install and configure the AttachmentExtractor Server for another CRM organization.

In an **On-Premise** or **IFD/Partner Hosted** environment, you must install the "Server Part" on the CRM Server to get access to the full functionality. Installing on a different machine will only offer reduced product functionality after installation.

Uninstall

If you want to completely uninstall the AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016/D365 for all CRM organizations, just start the uninstall routine through Windows Programs and Features. If you want to uninstall the AttachmentExtractor Server for Microsoft Dynamics CRM 2015/2016/D365 for one specific CRM organization, launch the AttachmentExtractor configuration and remove the product from the desired organization.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to support@mscrm-addons.com. All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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