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DocumentsCorePack ClientBased for Microsoft Dynamics CRM 2015/2016 Readme

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This document provides important, late-breaking information about the DocumentsCorePack Client for Microsoft Dynamics CRM 2015/2016.



If you upgrade Microsoft CRM 2013 to 2015/2016, you must update the latest DocumentsCorePack Client version. For more information, please follow the steps in this article:

- [Upgrade to MS CRM 2015/2016.](#)

Documentation

All available documentation can be downloaded [here](#).

License

The product comes with a 14-day trial license. Once received the license from our support-team, open the License Manager to install it. For more information, have a look at the [Licensing Guide](#).

DocumentsCorePack Client for Microsoft Dynamics CRM 2015/2016 Prerequisites

Microsoft .NET 4.5.2 RTM is required

The RTM version of Microsoft .NET Framework is required.

Supported CRM Versions

Microsoft Dynamics CRM 2015/2016 RTM On Premise

Microsoft Dynamics CRM 2015/2016 RTW Online

Microsoft Dynamics Hosted (IFD)

(RU 12 - "Polaris")

Windows Identify Foundation

Will be installed as part of the DocumentsCorePack Client Setup

Supported Operating Systems

Windows XP

Windows 7 32/64 bit

Windows 8 32/64 bit

Windows 8.1 32/64 bit

Supported Word Versions

Word 2003

Word 2007

Word 2010 32/64 bit

Word 2013 32/64 bit

DocumentsCorePack Client for Microsoft Dynamics CRM 2015/2016 Known issues and restrictions

All listed issues and restrictions will be fixed piece by piece over the time. If you experience any issues or problems which are not listed below, please feel free to contact support@mscrmaddons.com (Contact must be in English or German).

Installation Notes

You can install the DocumentsCorePack Client for Microsoft Dynamics CRM 2015/2016 on any supported operating system which is able to connect to your CRM 2015/2016 Server.

Uninstall

If you want to completely uninstall the DocumentsCorePack Client for Microsoft Dynamics CRM 2015/2016 for all CRM organizations, just start the uninstall routine through Windows Programs and Features.

If you want to uninstall the DocumentsCorePack Server for Microsoft Dynamics CRM 2015/2016 for one specific CRM organization, simply start the DocumentsCorePack Server Configuration from the Start-menu, select the organization and click on "Uninstall".

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to support@mscrm-addons.com. All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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We hope our product is to your full satisfaction and a useful supplement to your business activities. If you have questions please contact us via the contact information below.

Contact

For further technical questions, please visit our blog <http://blogs.mscrm-addons.com>
or contact support@mscrm-addons.com.

For sales and licensing questions please contact office@mscrm-addons.com or the corresponding contact information below.



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