

TelephoneIntegration Client for Microsoft Dynamics CRM 2015/2016 Readme

April 2016

This document provides important, late-breaking information about the TelephoneIntegration Client for MS Dynamics CRM 2015/2016.

Important! If you upgrade MS CRM 2013 to 2015/2016: You have to update the latest TelephoneIntegration Server and Client version. For more information, please follow the steps in this article:

- [Upgrade to MS CRM 2015/2016](#)

Documentation

All available documentation [can be downloaded here](#).

License

The product comes with a 14-day trial license.

Further information regarding licensing [can be found here](#).

TelephoneIntegration Client for Microsoft Dynamics CRM 2015/2016 Prerequisites

Microsoft .NET Framework 4.5.2 (Full) is required

The full version of Microsoft .NET Framework 4.5.2 is required. Client Runtime is not sufficient.

Supported CRM Versions

MS CRM 2015/2016 Online (RTW) / On-Premise (RTM) / Hosted (IFD)

Windows Identity Foundation

Will be installed as part of the TelephoneIntegration Client Setup

Supported Operating Systems

Windows 7 32/64bit

Windows 8 32/64bit

Windows Server 2008 32/64bit

Windows Server 2008 R2 32/64bit

Windows Server 2012

Installation Notes

You could install the **TelephoneIntegration Client for Microsoft Dynamics CRM 2015/2016** on any supported operating system which is able to connect to your CRM 2015/2016 Server.

During the installation, you have to specify one organization in which the TelephoneIntegration Client will be connected. After the setup is completed, you could start the TelephoneIntegration Client in the Windows Start-menu.

Uninstall

If you want to completely uninstall the TelephoneIntegration Client for Microsoft Dynamics CRM 2015/2016, just start the uninstall routine through Windows Programs and Features.

Documentation Feedback

We welcome your suggestions and comments about the documentation. You can quickly and directly send e-mail feedback to support@mscrm-addons.com. All feedback must be in English or German. Your feedback will be used to make improvements to the content.

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